



## Retail Supervisor

The Brisbane Lions are currently seeking an experienced, passionate and customer-centric **Retail Supervisor** to coordinate day to day operations of the Lions Shop and retail outlets.

Reporting to the Merchandise and Licensing Manager the Retail Supervisor will be responsible for;

- Providing a fan-centric, superior shopping experience through all contact points for Shop including in-person, phone, email and online
- Managing a team of casuals (including roster and budget) particularly on our fast paced and energetic Match Days at the Gabba
- Coordinating and attending off site Brisbane Lions events – interstate games, family fun days, AFLW games
- In store and outlet merchandising and stock level management
- Lions Shop website maintenance and processing online orders
- All standard Retail operations – POS, opening / closing, stock handling, invoice management, reconciliation and banking

The ideal candidate will have strong retail supervisory experience, with exceptional communication and customer service skills. Driven by achieving sales targets and providing customers with an exceptional retail experience you will have a genuine love of retail sales and be passionate about sports, particularly AFL.

Above all you must be a people person, able to build genuine relationships for the business and embody the Club values of **Connected, Elite Performance, Cutting Edge** and **Care**.

This is a full-time position. Due to the nature of the industry, the ideal candidate must be flexible in their availability as odd hours, and some weekend work will be required for this role, such as working at home games. To apply, please forward your CV and professional covering letter (maximum 1 A4 page) [jobs@lions.com.au](mailto:jobs@lions.com.au). Applications close **Sunday, 11<sup>th</sup> August 2019**.

Brisbane Lions is an equal opportunity employer, committed to providing a working environment that embraces and values diversity and inclusion.

Aboriginal and Torres Strait Islander applicants are encouraged to apply.

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